



# Application-to-person messaging: worldwide trends and forecasts 2022–2027



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## About this report

This report provides an overview of the worldwide application-to-person (A2P) messaging services market. It provides information about the messaging services by both mobile network operators (MNOs) and third-party app providers.<sup>1</sup> A complete set of forecast results is provided in the Analysys Mason [DataHub](#). The forecast is based on:

- Analysys Mason’s internal research (including our regional forecasts, [annual consumer surveys](#) and various trackers in the [Future Comms](#) research programme)
- interviews with stakeholders in the communications market around the world.

### WHO SHOULD READ THIS REPORT

- Strategy and planning executives that are responsible for operators’ communication services strategies and A2P wholesale services.
- Executives in mobile operators’ technology and innovations teams that are responsible for developing rich communication services (RCS) or proprietary alternatives.
- Marketing executives and vendors of communication services equipment and software, because it will help them to understand the needs of their operator customers and to size the addressable market for their products.



### GEOGRAPHICAL COVERAGE

- Worldwide
- Central and Eastern Europe (CEE)
- Western Europe (WE)
- North America (NA)
- Latin America (LATAM)
- Middle East and North Africa (MENA)
- Sub-Saharan Africa (SSA)
- Developing Asia–Pacific (DVAP)
- Emerging Asia–Pacific (EMAP)

### KEY METRICS

- Application-to-person SMS outgoing traffic
- Application-to-person third-party app services outgoing traffic
- Application-to-person operator IP-based services outgoing traffic
- Business spend on messaging traffic
- Business spend on fixed fees
- Application-to-person business spend and outgoing traffic by use case
- Application-to-person business spend and outgoing traffic by industry vertical









**Worldwide trends**

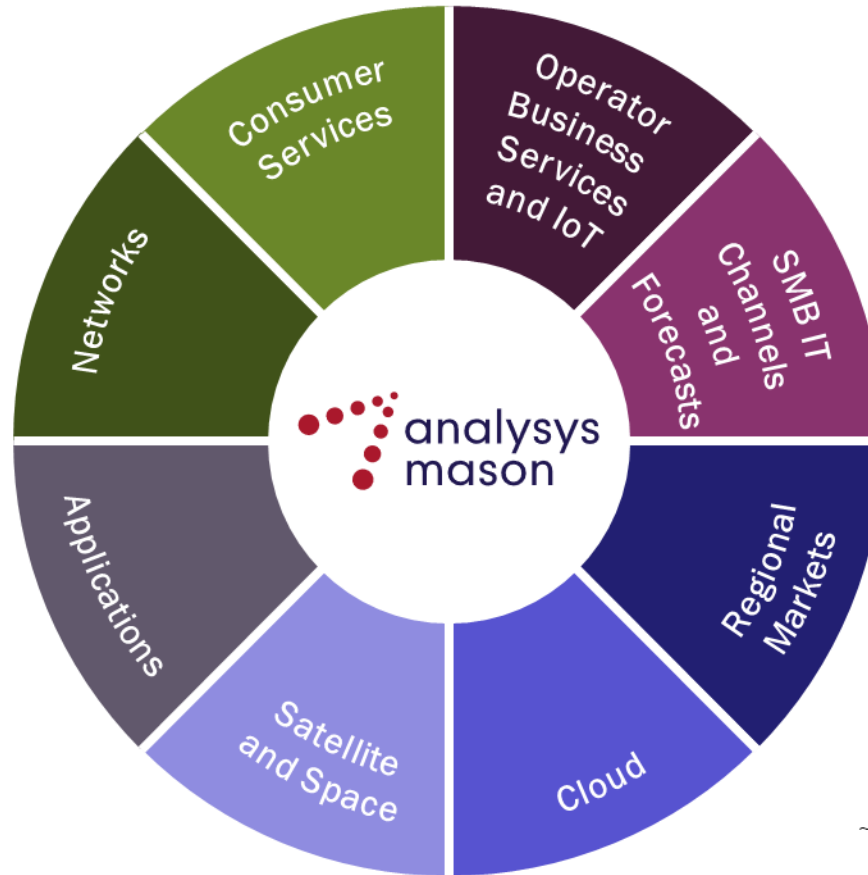
Regional trends

Forecast methodology and assumptions

About the author and Analysys Mason

# Our research services

- 
**Consumer Services**
  - Fixed Broadband Services
  - Mobile Services
  - Fixed-Mobile Convergence
  - Smart Devices
  - Future Comms
  - Video, Gaming and Entertainment
  - Digital Services
- 
**Networks**
  - Next-Generation Wireless Networks
  - Wireless Infrastructure Strategies
  - Fibre Infrastructure Strategies
  - Operator Investment Strategies
  - Telecoms Strategy and Forecast
  - Transport Network Strategies
- 
**Applications**
  - Network Automation and Orchestration
  - Customer Engagement
  - Monetisation Platforms
  - Digital Experience
  - Automated Assurance
  - Service Design and Orchestration
  - Telecoms Software Market Shares
- 
**Satellite and Space**
  - Satellite Communications
  - Space Applications and Infrastructure



- Operator Business Services and IoT**
  - Enterprise Services
  - SME Services
  - IoT Services
  - Private Networks
- 
**SMB IT Channels and Forecasts**
  - Cyber Security
  - SMB Technology Forecaster
- 
**Regional Markets**
  - Global Telecoms Data and Financial KPIs
  - Americas
  - Asia-Pacific
  - Middle East and Africa
  - European Core Forecasts
  - European Telecoms Market Matrix
  - European Country Reports
- 
**Cloud**
  - Cloud Infrastructure Strategies
  - Data, AI and Development Platforms
  - Edge and Media Platforms
  - Multi-Cloud Networking
- 
**DataHub**
  - ~2800 forecast and 280+ historical metrics
  - Regional results and worldwide totals
  - Operator historical data

[analysismason.com/what-we-do/practices/research](https://analysismason.com/what-we-do/practices/research)

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