



Operator business services: UK forecast 2022–2027



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About this report

This report analyses the demand for telecoms and ICT services by micro, small, medium-sized and large enterprises, expressed in terms of revenue, the number of connections or users and the average revenue per user (ARPU).¹

The report highlights that operator business revenue in the UK is expected to increase steadily between 2022 and 2027 and identifies the key drivers behind this trend. It also summarises the activities of operators in the B2B space.

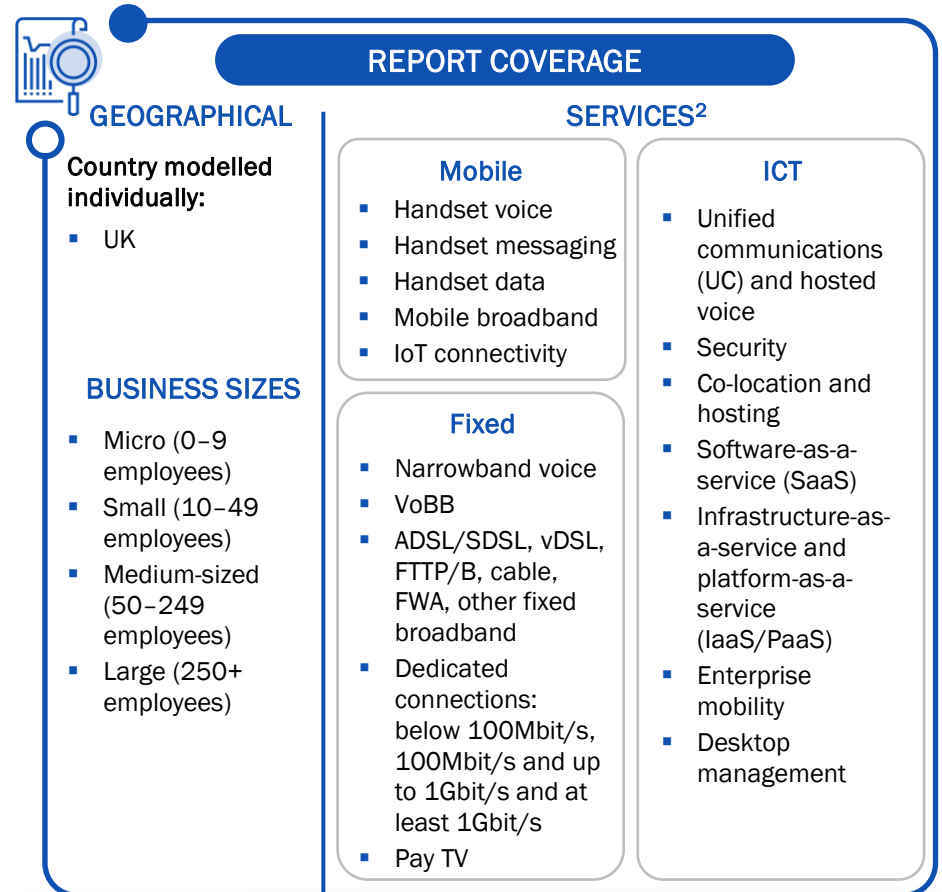
It quantifies the market for fixed and mobile voice and data services, IoT connectivity services and ICT services including security, co-location and hosting, SaaS and IaaS/PaaS.

The report is based on several sources, including Ofcom, the Office for National Statistics, operator reporting, Analysys Mason's regular surveys on businesses' telecoms and ICT usage in the UK and third-party reports.

WHO SHOULD READ THIS REPORT

- Operators that want to identify key areas for revenue growth, both in terms of business segments and individual services.
- Vendors that are considering targeting the business market.
- Third-party service providers that are seeking to collaborate with operators.

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This report presents commentary on the data available at the time of writing. However, we constantly refine and refresh our data, so please visit the Analysys Mason DataHub to view the latest data associated with this report.



Executive summary





Forecast results

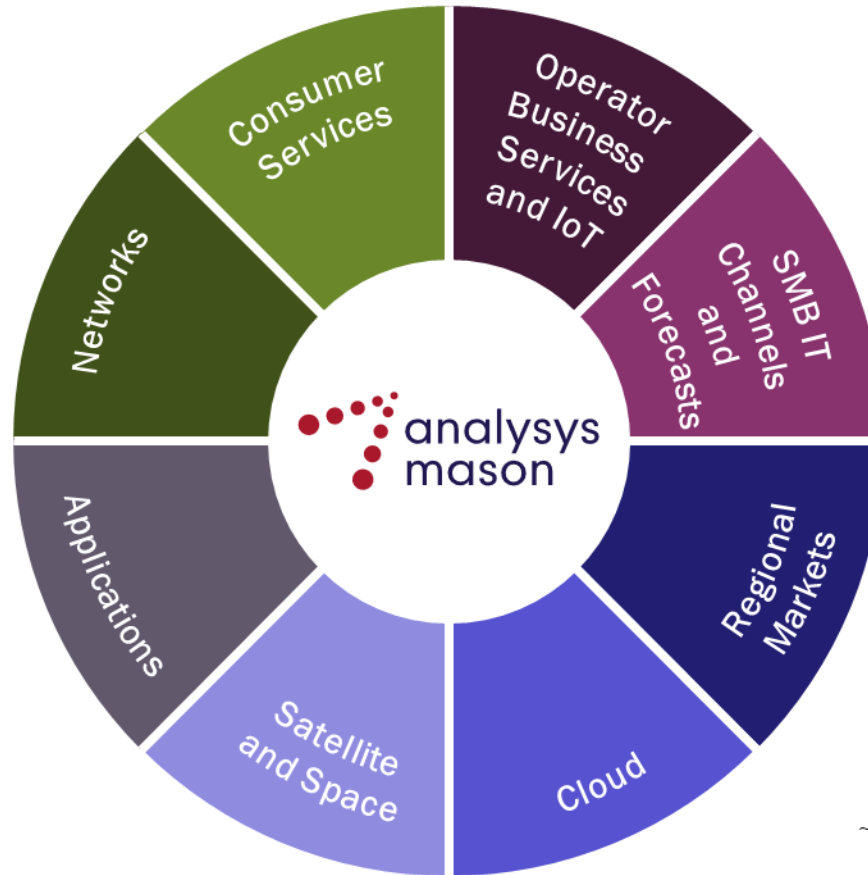
Operator profiles





Forecast methodology and assumptions

About the author and Analysys Mason

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 - Regional results and worldwide totals
 - Operator historical data

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